



GENERAL CONDITIONS

1. "Lifetime warranty" expressed in this document is provided by DLR srl exclusively to the original purchaser of a DLR srl product.***

*** De'Longhi brand radiators and towel warmers for centralised heating systems or stand-alone fixed installation boilers purchased from authorised centres from 28.05.16 and until 31.12.2018.

2. To be entitled to "Lifetime warranty" the DLR product must be installed only with our De'Longhi accessories related to attachment 1."Lifetime warranty accessories".

3. Purchasing data registration (mandatory to obtain your De'Longhi Lifetime warranty certificate) must be made solely via our website www.dlrradiators.com/delonghi/lifetime-warranty.

4. Data must be registered within 60 days of the purchase date shown on the receipt or purchase invoice.

WARRANTY

DLR supplier guarantees:

The good quality of the materials supplied.

Good workmanship in the construction of the materials supplied according to the invoice.

In the event of defects in materials or workmanship recognised by DLR srl, the same will arrange free of charge for the repair, replacement of defective parts or replacement of the entire product (or in case of discontinued production, replacement with an equivalent product), thereby excluding any other form of legal or conventional compensation, subject to legal obligations.

A ten year warranty is provided on galvanic surface treatment (chrome plated towel warmers and adaptors). The ten year limitation is due to the physiological deterioration of galvanic treatments.

Warranty shall be effective upon examination of the alleged defects and their causes, to be carried out by and on the premises of the supplier as indicated by the same. New or repaired material will likewise be delivered free to the supplier's warehouse.

Warranty is not however in substitution to that provided under the Law.

DLR srl makes no warranty or representation that the product will meet Customer's requirements or work in combination with any third party product.

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**WARRANTY INVALIDATION:**

The following invalidate the warranty and its extension:

1. If the data required by the regulations are not correctly registered within 60 days from the date of purchase.
2. If the product is installed by unqualified personnel and/or incorrectly or not in accordance with the instructions and installation standards in the manual supplied with the product or in the technical documentation, or in a workmanlike manner.
3. If damage is caused by carelessness, use or installation not in accordance with the instructions provided, tampering, product modifications, damage due to accidental causes or negligence by the purchaser with particular reference to external parts. Warranty also does not apply in case of faults as a result of connecting the equipment to pressures other than those indicated or to sudden changes of pressure in the system to which the equipment is connected.
4. If the radiators are connected to a system having an operating pressure higher than that stated by the manufacturer.
5. If the system water was not treated with suitable chemical additives.
6. If in the operations of tightening the caps and reducers of the radiators the tightening torque is different from that prescribed and equal to 10Nm for the reducers and 18 Nm for the caps.
7. If during nipling of the SOLE batteries the nipples and white silicone gaskets provided by DLR srl are not used exclusively. It is forbidden to use hemp. Observe the prescribed tightening torque of 165 Nm.
8. If the scratch-resistant DLR spanner (for tubular radiators Sole model) is not used to install the fittings.
9. If the radiators are connected to the sanitary water system.
10. If new systems are not flushed to remove all possible pollutants, processing residue, oil and traces of products used for welding the pipes, etc.
11. If old systems are not thoroughly flushed to remove scale and sludge deposits.
12. If the running and/or maintenance of the system has not been carried out in accordance with the operating and maintenance instructions in the manual supplied with the product and/or technical documentation. In particular:
 - a. do not exceed the maximum operating temperature and pressure..
 - b. do not use water with a PH value less than 6.5 or more than 8.5. Always perform an appropriate chemical treatment on the water especially when the water is hard. The UNI 8065/89 standard, made compulsory by Law 46/90, prescribes suitable chemical treatment for water in all heating systems. The Ministerial Decree 37/08 "Norms for the safety of systems" considers "the obligation to build systems in a workmanlike manner " and to apply existing standards, using materials and components constructed in accordance with the norms and thus also refers to UNI 8065/89 on the " treatment of water in heating systems for civil use."
13. Make sure that the system is always correctly filled and at the correct pressure and that there is no residual air or gas.
14. To safeguard the integrity of the gaskets do not use protective fluids or additives in the system containing products which are not compatible with the silicone rubbers.
15. If work was carried out by unauthorised or unqualified personnel.
16. If damage has occurred dependent on the power supply network (faults or anomalies).
17. If damage is due to water supply network anomalies (high pressure, pressure surges and the like).
18. If damage is due to stray currents or if the brackets are not properly isolated.
19. If the surfaces of the radiators are cleaned with chemical cleaning products which might damage the paintwork. The radiators can be cleaned using only suitable soft cloths to avoid scratching the paint and may only be dried with fabrics washed with water.
20. Do not use humidifiers in porous earthenware.
21. Clean the chrome and/or stainless steel surfaces with suitable products.

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22. If damage is due to weights and/or objects placed on the radiator or to improper use by people (use as a bench, support or ladder, etc.). Damage due to any improper or non-functional use.
23. If the damage is derived from corrosion for installation in aggressive environments such as saunas, or near to swimming pools or urinals, etc.
24. If damage is due to incorrect sizing.
25. If damage is due to icing (radiator exposed to temperatures below 0°C).
26. If damage is due to the use of parts or spare parts which are not original or not authorised by DLR srl.
27. If the product undergoes accidental damage caused by accidents, fires, accidents in general or however caused in transport or if the presence of air and/or the lack of liquid is detected in the circuit.
28. If the product has been tampered with through adaptation or repair work without the prior written consent of the supplier.

LIMITATION OF LIABILITY

To the extent permitted by law, DL Radiators srl further disclaims any liability, under any possible reading of contractual, legal or tort liability (including negligence), for any direct, indirect, incidental, specific, exemplary, or consequential damage, loss of use or profits or interruption of business activities or any other financial loss arising from or in connection with the sale, installation, maintenance, use, performance or non-performance or the failure of its products, and therefore limits its liability to repair, replacement and refund of the purchase price.

RESERVATIONS

DL Radiators srl reserves the right to make changes on products, technical and dimensional data at any time and without notice.

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ATTACHMENT 1 "LIFETIME WARRANTY ACCESSORIES" - REV. NOVEMBER 2017 -
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Codice DL	EAN	Descrizione
550S105000	8025459066539	Kit Valvola termostattizzabile, Detentore e 2 Manopoline cromo IT
550S104800	8025459066560	Kit Valvola termostattizzabile, Detentore e 2 Manopoline cromo
550S105100	8025459066546	Kit Valvola termostattizzabile, Detentore e 2 Manopoline bianco IT
550S104600	8025459066577	Kit Valvola termostattizzabile, Detentore e 2 Manopoline bianco
550S105400	8025459066492	Kit Valvola, Detentore e Testa termostatica cromato IT
550S104900	8025459066515	Kit Valvola, Detentore e Testa termostatica cromato
550S105500	8025459066508	Kit Valvola, Detentore e Testa termostatica bianco IT
550S104700	8025459066522	Kit Valvola, Detentore e Testa termostatica bianco
550S104500	80254590599775	Testa termostatica M30x1,5 nuova estetica cilindrica con adattatore
550S102800	8025459048818	Kit BLISTER VALVOLA T.LE+DETENTORE A SQUADRA
550S102900	8025459048825	Kit BLISTER VALVOLA T.LE+DET SQUA+TESTA T.CA
550S103400	8025459057988	Kit BLISTER FR VALV T.LE+DETENTORE A SQUADRA
550S103500	8025459057971	Kit BLISTER FR VALV T.LE+DET SQUA+TESTA T.CA
550S104500	8025459057971	Kit BLISTER T TERM. BCO + ADATT PHD
550S108900	8025459067321	KIT VALVOLA ECKE + DETENTORE COASSIALE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 BIANCA

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550S109000	8025459067314		KIT VALVOLA ECKE+ DETENTORE COASSIALE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19ANTRACITE
550S109100	8025459067345		KIT VALVOLA ECKE + DETENTORE COASSIALE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 NERO
550S109200	8025459067307		KIT VALVOLA ECKE + DETENTORE COASSIALE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 CROMATA
550S109300	8025459067338		KIT VALVOLA ECKE + DETENTORE COASSIALE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 INOX SATINATO
550S109400	8025459067352		VALVOLA MONOTUBO EASY PER TERMOARREDO Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 INTERASSE 35MM - CROMATA
550S109500	8025459067291		KIT VALVOLA KUBICAL + DETENTORE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 CROMATO
550S109600	8025459067284		KIT VALVOLA MINIMAL + DETENTORE Misura G 1/2 - Attacco per tubo rame o plastica Ø24x19 CROMATO
550S100300	8025459062883	*	testa termostatica cromo
550S105600	8025459066898	*	testa termostatica cromo
550S105700	8025459066881	*	Testa termostatica bianca
550S108700	8029482780011	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI quadrate bianco
550S108800	8029482780028	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI quadrate cromo
550S106700	8025459066959	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL1018 GIALLO ZINCO SOFT TOUCH
550S106000	8025459066966	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI 13-0850 GIALLO FLUO SOFT TOUCH
550S106400	8025459066973	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI 16-5421 VERDE SOFT TOUCH
550S106200	8025459066980	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI 17-1937 VIOLA SOFT TOUCH
550S106100	8025459066997	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI 18-1564 ROSSO SOFT TOUCH

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550S106300	8025459067000	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI 19-4535 BLU SOFT TOUCH
550S106800	8025459067017	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL2003 ARANCIO PASTELLO SOFT TOUCH
550S106900	8025459067031	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL2005 ARANCIO BRIL FLUO SOFT TOUCH
550S107000	8025459067048	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILIRAL3014 ROSA ANTICO SOFT TOUCH
550S107100	8025459067055	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL5013 BLU COBALTO SOFT TOUCH
550S107200	8025459067062	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL5015 BLU CIELO SOFT TOUCH
550S107300	8025459067079	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL5018 BLU TURCHESE SOFT TOUCH
550S107400	8025459067086	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL6016 VERDE TURCHESE SOFT TOUCH
550S107500	8025459067093	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL6018 VERDE GIALLASTRO SOFT TOUCH
550S107600	8025459067109	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL6019 VERDE BIANCASTRO SOFT TOUCH
550S107700	8025459067116	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL6027 VERDE CHIARO SOFT TOUCH
550S106500	8025459067123	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL7016 GRIGIO ANT SOFT TOUCH
550S106600	8025459067130	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL7032 GRIGIO GHIAIA SOFT TOUCH
550S107800	8025459067147	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL7033 GRIGIO CEMENTO SOFT TOUCH
550S107900	8025459067154	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL8017 MARRONE CIOCCOLATA SOFT TOUCH
550S108000	8025459067161	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI RAL9005 NERO INTENSO SOFT TOUCH

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550S108500	8025459067178	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI ABETE CHIARO SOFT TOUCH
550S108400	8025459067185	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI CAMOUFLAGE SOFT TOUCH
550S108300	8025459067192	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI MARMO CARRARA LUCIDO SOFT TOUCH
550S108100	8025459067208	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI ANIMALIER LEOPARDATO SOFT TOUCH
550S108600	8025459067215	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI EFFETTO NOCE NAZIONALE SOFT TOUCH
550S108200	8025459067222	**	CUSTO' COPPIA MANOPOLE PER VALVOLE TERMOSTATIZZABILI ANIMALIER ZEBRA SOFT TOUCH

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Codes marked with a * allow the extension of lifetime warranty only when combined with the following codes:

550S105000

550S104800

550S105100

550S104600

550S102800

550S102900

550S103400

550S103500

550S104500

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550S105000

550S104800

550S105100

550S104600

550S105400

550S104900

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550S105500

550S104700

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